

Care and maintenance guide for Brooklyn Copper Co products.

All of our products are fabricated using raw brass and copper components that have not had any finish or coating applied. Our products will not rust or corrode, even in harsh marine environments and as long as the water supply to which they are connected is free from any harsh chemical contaminants, they will provide many years of service, with very little maintenance. Brooklyn Copper Co products are suitable for connection to a potable water supply only. This water supply can either be a standard mains pressure supply, or a suitably filtered rainwater harvesting system, where a mains water supply is not available.

If the prevailing water pressure is greater than 500Kpa, a pressure limiting valve should be installed.

Care of the exterior finish on the tapware.

The raw brass and copper will develop a patina (dark brown in colour, possibly turning green over a very long period) over time and this patina protects the copper from the elements. In a marine environment, these colour changes will be greatly accelerated. DO NOT use any chemicals or abrasive cleaning products to clean any part of the tapware. If desired, the original shine of the copper can be easily restored using extra fine steel wool (0000 grade only). Please note that copper is always responding to its environment and will constantly change colour, even once the original shine is restored. The bottom of the shower rose may need cleaning from time to time with steel wool. In areas where there is a high lime content in the water, the shower rose may become partly clogged over time. In this situation, each hole in the shower rose may need to be individually unblocked, using a suitably sized implement, such as a paper clip, or small drill bit.

Care of the tapware and working parts.

The tapware is of a standard washer or "jumper valve" mechanism. Due to exposure to the elements, servicing intervals for the taps may be slightly shorter than normal. Washers (we recommend Doust tap washers) and 'o' rings may need replacing, along with lubrication of the spindles, every 18 months to 2 years. Once the taps become stiff to turn, a service is recommended. We suggest calling a licensed plumber to service the taps if you are not completely familiar with the standard tap mechanism.

Brooklyn Copper Co Warranty.

Shower rose and tapware: 12 month warranty, with full replacement of faulty product.

All other components: 5 year warranty.

For all warranty claims, the faulty component should be returned to Brooklyn Copper Co or alternatively, photographic evidence provided of the fault. Liability is limited to replacement of the faulty product. We will cover freight costs of returning faulty products and transporting replacement products once the presence of a fault is established. Labour costs and removal/replacement of substrates associated with removal and re-installation of showers are not covered by this warranty agreement.